

**Mission Statement**

*We will deliver quality, compassionate and personalized health care to the communities we serve.*

**Vision Statement**

*Through collaboration with our physicians, staff and community we will develop innovative programs and provide medical services that enhance patient experiences and outcomes.*

**Promise Statement**

*Your best healthcare experience begins at Island Hospital. We always place your emotional and medical needs first and foremost.*



October 23, 2019  
Regular Board Meeting  
Cypress Room  
12 noon

Call to Order

J. Iversen, Secretary/Commissioner

**1. Public Comment, If any**

Note: If a member of the community wishes to speak during the open part of the meeting, he/she must present to the CEO/President, before the Call to Order, the topic which will be presented. Presentation is limited to 2 minutes.

**2. Action Items Completed:**

- a. Scribe Costs Per Provider
- b. Estimated Revenue IIM Interface
- c. Phone Replacement Timeline
- d. IHF Doc Talk Information shared with Commissioners

**3. Consent Agenda-ACTION**

J. Iversen, Secretary/Commissioner

- a. Minutes Special Board Meeting-September 6, 2019
- b. Minutes Working Board Meeting-September 11, 2019
- c. Minutes Special Board Meeting September 20, 2019
- d. Minutes Regular Board Meeting September 25, 2019
- e. Board Warrant Approval

**4. Board Quality & Patient Safety**

- a. Chief of Staff Report R. Rieger, MD, Chief of Staff
- b. Quality Management Oversight Committee J. Iversen, Secretary/Commissioner

**5. Finance Update**

- a. 2020 Budget Process L. Lang, PhD, Commissioner
- b. Monthly Financial Performance September 2019 C. Bogosian, MD, Commissioner
- E. Cutter, Interim CEO/CFO
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**6. Administration Update**

- |                                    |              |
|------------------------------------|--------------|
| a. M*Modal Optimization Site Visit | R. Prins, MD |
| b. HR Update                       | C. Pape      |
| c. Saykara Pilot Program Update    | A. Raish     |
| d. Press Ganey Patient Experience  | D. Jones, RN |

**7. New Business**

- |                            |                            |
|----------------------------|----------------------------|
| a. IHF Update              | J. Papadakis               |
| b. November Board Calendar | E. Cutter, Interim CEO/CFO |

**8. Executive Session- If necessary**

J. Iversen Secretary/Commissioner

**9. Adjournment**

J. Iversen Secretary/Commissioner