



Psychiatry and Behavioral Health
2511 M Ave, Suite G
Anacortes, WA 98221
Phone: (360)299-4297 Fax: (360)299-4294

Welcome to Psychiatry and Behavioral Health at Island Hospital

Thank you for choosing Island Hospital Psychiatry & Behavioral Health. We ask that you complete the forms enclosed and return them to the clinic in the pre-paid envelope; you are also welcome to drop the completed forms off in person. **Once you return the enclosed forms to us, we will schedule your first appointment.**

There is a place to list your medications in the patient questionnaire. If you prefer, you can make a copy of your medication list or list your medications on a separate sheet of paper. Please include over the counter medications and vitamins.

Please bring your insurance card and personal identification. If you need to cancel or reschedule your appointment we ask that you give 24 hours notice.

We would like you to be aware that it may take 1-3 appointments to complete your assessment and plan of care. This process will help determine whether or not continued care can be established with this clinic.

Please do not hesitate to contact our office should you have any questions or concerns.

Failure to provide adequate notice for cancellation of appointments, a minimum of 24 hours, may jeopardize our ability to maintain you as a patient of this practice.

Thank You!

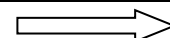
PATIENT INFORMATION		Last Name		First Name		Middle Initial	
Permanent Address		City		State		Zip	
Home Telephone		Race		Religion		E-mail Address	
Daytime Phone		Marital Status		DOB		Social Security #	
Mother's Name (If patient is a minor)				Father's Name (If patient is a minor)			

GUARANTOR		Last Name		First Name		Middle Initial	
Permanent Address		City		State		Zip	
Home Telephone		Relationship to Patient		DOB		Social Security #	
Employer							
Employer's Address		City		State		Zip	
Employer's Telephone		Ext.		Employment Status: <input type="checkbox"/> Full Time <input type="checkbox"/> Part Time <input type="checkbox"/> Retired <input type="checkbox"/> Self <input type="checkbox"/> None <input type="checkbox"/> Unknown			

PATIENT EMPLOYMENT		Employment Status: <input type="checkbox"/> Full Time <input type="checkbox"/> Part Time <input type="checkbox"/> Retired <input type="checkbox"/> Self <input type="checkbox"/> None <input type="checkbox"/> Unknown					
Occupation		Employer					
Address		City		State		Zip	
Employer's Telephone		Ext.		Employer's Telephone		Ext.	

PRIMARY INSURANCE		Primary Insurance Company	
Relationship to Subscriber		Policy Effective Date	
Insured Name		Subscriber ID or Medicare No.	
Group No.		Plan No.	
Subscriber's Employer			

SECONDARY INSURANCE		Secondary Insurance Company	
Relationship to Subscriber		Policy Effective Date	
Insured Name		Subscriber ID or Medicare No.	
Group No.		Plan No.	
Subscriber's Employer			

 **SEE BACK SIDE**

Patient Consent and Registration - Family Care Clinics

Island Hospital

Document Owner: Codd, Patricia Director Family Care & Specialty Clinics

Original: 05/03/2019; Approved: 08/02/2019; Reviewed: 08/02/2019

Printed copies are for reference only. Please refer to the electronic copy for the latest version

NEXT OF KIN INFORMATION	Last Name		First Name		Middle Initial
	Permanent Address		City	State	Zip
Home Telephone:		Daytime Telephone:		Relationship:	

PERSON TO NOTIFY	Last Name		First Name		Middle Initial
	Address		City	State	Zip
Home Telephone:		Daytime Telephone:		Relationship:	

MEDICAL CONSENT

I consent to all medical and surgical treatment, laboratory, diagnostic imaging and other medical procedures performed and prescribed by the health care provider during clinic visits.

Signature

Date/Time

FINANCIAL RESPONSIBILITY, RELEASE OF INFORMATION & ASSIGNMENT OF BENEFITS

I understand that I am financially responsible for any unpaid balance. I hereby authorize my insurance benefits to be paid directly to my provider. I authorize my provider or insurance company to release information required for processing my claims.

Signature

Date/Time

AUTHORIZATION FOR TREATMENT OF A MINOR

I authorize treatment of the above patient who is a minor and hereby state that I am the natural parent or legal guardian having custody of the named minor.

Signature

Date/Time

MEDICARE PATIENTS ONLY

STATEMENT TO PERMIT PAYMENT OF MEDICARE TO PROVIDER & PATIENTS

Name of beneficiary: _____

I request that payment of authorized Medicare benefits be made either to me or on my behalf for services furnished to me at Island Hospital Family Care Clinics. I authorize any holder of medical or other information about me to release to the health care financing administration and its agents any information needed to determine these benefits or benefits for related services.

Signature

Date/Time



Psychiatry and Behavioral Health at Island Hospital

ADULT PATIENT AND FAMILY INFORMATION FORM

IDENTIFYING INFORMATION

Date Completed: _____ Date of Birth: _____
Name: _____ Gender: _____
Cell Phone: _____ Work Phone: _____
Home Phone: _____
Employer: _____ Occupation: _____
Marital Status: _____ Years of Education/Degree: _____
Primary Language (if other than English): _____
Ethnicity/Race/Cultural Identity: _____
Person answering questions: _____ Relationship: _____
Person who assisted in completing this form: _____

HPI – History of Present Illness

Who referred you to Island Hospital? _____

What are your primary concerns? (What is wrong?)

When did you start having these issues:

What Services would you like to receive (check all those that apply)?

- ☐ Psychiatric Evaluation & Treatment ☐ Medication Management
☐ Counseling/Therapy ☐ Social Work Services

Notes

Adult New Patient History Questionnaire Island Hospital

Document Owner: Thompson, Theodore Supervisor Psychiatry
Original: 11/07/2014; Approved: 01/09/2015; Reviewed: 02/03/2018

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MENTAL HEALTH HISTORY

Have you ever attempted suicide? ☐ Yes ☐ No

Do you have thoughts of harming yourself or other people? ☐ Yes ☐ No

Do you have access to firearms or weapons? ☐ Yes ☐ No

If yes, are the firearms/weapons locked up or otherwise secured? ☐ Yes ☐ No

Psychological Hospitalizations: ☐ Yes ☐ No How many? _____

Prior Therapists: ☐ Yes ☐ No How many? _____

Please list all current and past mental health services (inpatient and outpatient), counselors, therapists or agencies who have evaluated you in the past: ☐ None

Date (Start-End)	Name of Therapist, Hospital, or Other	Purpose/Results	Past Treatments

Current Psychiatric Medication(s): ☐ None ☐ Unknown

Name of Medication(s)	Dose/Schedule	Response/Side Effects (Start Date)

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Past Psychiatric Medication(s): ☐ None ☐ Unknown

*Side Effects/Reason for Stopping
DATES (From – To)*

<i>Name of Medication(s)</i>	<i>Dose/Schedule</i>	

MEDICAL & PHYSICAL HISTORY

Notes

Primary physician? _____ Phone#: _____ Last visit? _____

Have you had any history of **seizures** or **head injury**, serious injuries/accidents, or episodes with **loss of consciousness**? ☐ Yes ☐ No

Have you had any history of medical hospitalizations or surgeries? ☐ Yes ☐ No

Do you have any pain issues? ☐ Yes ☐ No Medical Issues? ☐ Yes ☐ No

Please explain any **YES** answers above: _____

Allergies

Type(i.e. food, bees) or medications	Symptoms/Reactions

Do you experience any of the following:

- | | | |
|---|---|--|
| <input type="checkbox"/> diabetes | <input type="checkbox"/> asthma | <input type="checkbox"/> heart problems |
| <input type="checkbox"/> pain | <input type="checkbox"/> fatigue/lethargy | <input type="checkbox"/> fever |
| <input type="checkbox"/> weight loss/gain | <input type="checkbox"/> appetite gain/loss | <input type="checkbox"/> hearing loss |
| <input type="checkbox"/> double vision | <input type="checkbox"/> swollen glands | <input type="checkbox"/> sore throat |
| <input type="checkbox"/> drainage | <input type="checkbox"/> cough | <input type="checkbox"/> wheezing |
| <input type="checkbox"/> breathing problems | <input type="checkbox"/> nausea/vomiting | <input type="checkbox"/> diarrhea |
| <input type="checkbox"/> constipation | <input type="checkbox"/> headaches | <input type="checkbox"/> loss of consciousness |
| <input type="checkbox"/> seizures | <input type="checkbox"/> anemia | <input type="checkbox"/> bleeding |
| <input type="checkbox"/> jaundice | <input type="checkbox"/> joint pain | <input type="checkbox"/> swelling |

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- | | | |
|---|---|--|
| <input type="checkbox"/> weakness | <input type="checkbox"/> allergies | <input type="checkbox"/> immunologic disorders |
| <input type="checkbox"/> water retention | <input type="checkbox"/> skin/breast rashes | <input type="checkbox"/> lumps |
| <input type="checkbox"/> menstrual problems | <input type="checkbox"/> hormone problems | <input type="checkbox"/> difficulty urinating and/or discharge |
| <input type="checkbox"/> other: _____ | | |

Notes

Current ongoing use of non-psychiatric medications, including naturopathic or other alternative medicine for physical health: ☐ None ☐ Unknown

Name of Medication(s)	Prescribing MD	Dose/Schedule	Condition(s)/Response/Side Effects

Please attach a separate sheet of paper for listing of additional medications

SOCIAL

I currently live at: ☐ home ☐ group care setting ☐ other: _____

Name and phone of caregiver (if applicable): _____

May we contact him/her: ☐ Yes ☐ No Phone: _____

Who currently lives in the household with you?

Name	Gender	Age	Relationship
	<input type="checkbox"/> M <input type="checkbox"/> F		
	<input type="checkbox"/> M <input type="checkbox"/> F		
	<input type="checkbox"/> M <input type="checkbox"/> F		
	<input type="checkbox"/> M <input type="checkbox"/> F		

Family Members outside of home?

Name	Gender	Age	Relationship
	<input type="checkbox"/> M <input type="checkbox"/> F		
	<input type="checkbox"/> M <input type="checkbox"/> F		
	<input type="checkbox"/> M <input type="checkbox"/> F		

Education/Employment History

☐ HS Diploma/GED ☐ College Degree # of yrs. of college: _____

☐ Special Education ☐ Learning Disability ☐ Employed ☐ Unemployed

Current Source of Income: _____

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Current Job title: _____

Longest job ever held: _____

Future Career Plans: _____

Do you participate in any community activities? ☐ Yes ☐ No

If yes, please list the activities/groups? _____

What are your hobbies? _____

How would you describe your faith/spirituality? _____

History of violence/grief and loss/trauma

Have you been exposed to domestic violence? ☐ Yes ☐ No

Have you been a witness to violence or traumatic death? ☐ Yes ☐ No

Have you experienced death of parent/spouse/child? ☐ Yes ☐ No

Child abuse/neglect history

Have you ever experienced: ☐ physical abuse ☐ sexual abuse ☐ neglect

Has abuse/neglect been documented by CPS/Legal System? ☐ Yes ☐ No

Has the abuse history been previously addressed by a professional? ☐ Yes ☐ No

Substance and Drug use History

Have you ever tried the following?		Amount and Frequency	Time Frame
Tobacco	<input type="checkbox"/> Yes <input type="checkbox"/> No		
Alcohol	<input type="checkbox"/> Yes <input type="checkbox"/> No		
Marijuana	<input type="checkbox"/> Yes <input type="checkbox"/> No		
Meth/Cocaine	<input type="checkbox"/> Yes <input type="checkbox"/> No		
Ecstasy	<input type="checkbox"/> Yes <input type="checkbox"/> No		
Heroin/opiates	<input type="checkbox"/> Yes <input type="checkbox"/> No		
Hallucinogens: mushrooms/LSD/PCP	<input type="checkbox"/> Yes <input type="checkbox"/> No		
Other:			

Do you have any legal problems? ☐ Yes ☐ No

History of: ☐ Arrests ☐ Incarcerations ☐ DUI's ☐ Domestic Violence Charges
☐ Divorce ☐ Child Custody Issues

Explain: _____

**Adult New Patient History Questionnaire
Island Hospital**

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Symptoms

How much are you distressed by:	Not at all	Sometimes	Most of the time	How much are you distressed by:	Not at all	Sometimes	Most of the time
Feeling Depressed	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Recurrent persistent thoughts	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Feeling irritable/annoyed/angry	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Repetitive behaviors/rituals	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Crying	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Excessive worry	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Feeling guilty	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Mind going blank	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Feeling hopeless/worthless	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Nightmares	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Loss of interest in most pleasurable activities	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Past Life Threatening or Traumatic Events	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Loss of sexual interest or pleasure	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Urges to beat/injure or harm someone	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Change in sleep pattern	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Hearing voices other people cannot hear	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Feeling hyperactive/fidgety/unable to sit still	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Seeing things that other people cannot see	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Loss of energy	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Thinking someone else can read/control of your thoughts	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Unable to think or concentrate	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Receiving messages through radio/TV/songs/billboards	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Thoughts of death/ending your life	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Have magical powers	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Plans to end your life	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Feel that something serious is wrong with your body	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Feeling energized	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Fears about gaining weight/getting fat	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Decreased need for sleep	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Restricting food to lose weight	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Flight of ideas/racing thoughts	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Fear of abandonment	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Taking unusual risks	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	History of intense relationships	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Unable to stop talking	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Chronic feelings of emptiness	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Panic attacks	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Self-harm by cutting/burning/other	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Trembling and/or pounding heart	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Avoiding people or crowded places	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Feeling nervous	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Fear of social situations	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Please list those qualities about you that you consider to be **strong positive** points:

Please list those qualities about you that you consider to be **strong negative** points:

Adult New Patient History Questionnaire Island Hospital

Document Owner: Thompson, Theodore Supervisor Psychiatry
Original: 11/07/2014; Approved: 01/09/2015; Reviewed: 02/03/2018

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FAMILY MEDICAL HISTORY

Information about family medical history can be very helpful in understanding current emotional and behavioral issues. Please indicate if anyone in your family has the following conditions. Check all that apply, past or present:

Condition/Circumstance	Self	Mother	Father	Sibling	Child	Mother's Family	Father's Family	Notes
Depression	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
Bipolar Disorder	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
Schizophrenia	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
Suicide Attempts	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
Anxiety Disorders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
Specific Fears or Phobias	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
Obsessive-Compulsive Disorder	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
Panic Attacks	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
Eating Disorder	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
Mental Retardation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
Learning Disorder	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
Special Education	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
Attention Deficit/Hyperactivity	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
Visual/Hearing Disability/Problems	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
Tics/Tourette's Syndrome	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
Seizures/Epilepsy	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
Neurological Disorders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
Chronic Illness	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
Alcohol Abuse	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
Drug Abuse	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
Juvenile Delinquency	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
Arrests/Incarceration	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
Harassment by Peers	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
School Suspension/Expulsion	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
Physical/Emotional Abuse	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
Sexual Abuse	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
Homelessness	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
Teen Pregnancy	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
Other: _____	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	



JOINT NOTICE OF PRIVACY PRACTICES

THIS NOTICE DESCRIBES HOW MEDICAL INFORMATION ABOUT YOU MAY BE USED AND DISCLOSED, AND HOW YOU CAN GET ACCESS TO THIS INFORMATION. PLEASE REVIEW IT CAREFULLY.

Island Hospital respects your privacy. It is required to maintain the privacy of your health information and to provide you with a notice ("Notice") of its legal duties and privacy practices. We understand that your personal health information is very sensitive. Island Hospital will not use or disclose your health information except as described in this Notice. We will not disclose your information to others unless you tell us to do so, or unless the law authorizes or requires us to do so. This Notice applies to all of the medical records generated by Island Hospital and its personnel, volunteers, students and trainees. This Notice also applies to other health care providers that come to Island Hospital to care for patients, such as physicians, physician assistants, therapists, and other health care providers who are not employed by Island Hospital, such as ambulance services and emergency medical technicians who may have brought you to the Hospital, unless those other providers give you their own Notice that describes how they will protect your medical information. The Hospital and these other health care providers work together to provide you with care and they will share your health information with each other as necessary to care for you, to obtain payment for that care, or for health care operations purposes, such as quality assessment and utilization review.

The law protects the privacy of the health information we create and obtain in providing our care and services to you. For example, your protected health information includes your symptoms, test results, diagnoses, treatment, health information from other providers, and billing and payment information relating to these services. Federal and state law allows us to use and disclose your protected health information for purposes of treatment and health care operations. Island Hospital is required to follow the privacy practices that are described in this Notice (which may be amended from time to time).

Permissible Uses and Disclosures Without Your Written Authorization

We may use and disclose your protected health information without your written authorization for certain purposes as described below. The examples provided in each category are not meant to be exhaustive, but instead are meant to describe the types of uses and disclosures that are legally permissible.

For treatment:

- Information obtained by a nurse, physician, or other member of our health care team will be recorded in your medical record and used to help decide what care may be right for you.
- We may also provide information to others providing your care. This will help them stay informed about your care.

For payment:

- We request payment from your health insurance plan with your consent. Health plans need information from us about your medical care. Information provided to health plans may include your diagnoses; procedures performed, or recommended care.

For health care operations:

- We use your medical records to assess quality and improve services.
- We may use and disclose medical records to review the qualifications and performance of our health care providers and to train our staff.
- We may use and disclose your information to conduct or arrange for services, including:
 - medical quality review by your health plan;
 - accounting, legal, risk management and insurance services;
 - audit functions, including fraud and abuse detection and compliance programs.

For Appointments:

- We may use your information to contact you to provide appointment reminders.
- We may use your information to provide you information about treatment alternatives or other health-related benefits and services that may be of interest to you.

Joint Notice of Privacy Practices HITECH Island Hospital

Document Owner: Steiner, Kay Director Patient Access
Original: 05/07/2019; Approved: 05/14/2019; Reviewed: 05/14/2019

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Required or Permitted by Law:

- **With Medical Researchers**—if the research has been approved and has policies to protect the privacy of your health information. We may also share information with medical researchers preparing to conduct a research project.
- **To Funeral Directors/Coroners** consistent with applicable law to allow them to carry out their duties.
- **To Organ Procurement Organizations (tissue donation and transplant)** or persons who obtain, store, or transplant organs.
- **To the Food and Drug Administration (FDA)** relating to problems with food, supplements, and products.
- **To Comply With Workers' Compensation Laws** if you make a workers' compensation claim.
- **For Public Health and Safety Purposes as Allowed or Required by Law:**
 - to prevent or reduce a serious, immediate threat to the health or safety of a person or the public.
 - to public health or legal authorities.
 - to protect public health and safety.
 - to prevent or control disease, injury or disability.
 - to report vital statistics such as births or deaths.
- **To Report Suspected Abuse or Neglect** to public authorities.
- **To Correctional Institutions** if you are in jail or prison, as necessary for your health and the health and safety of others.
- **For Law Enforcement Purposes** such as when we receive a subpoena, court order, or other legal process, or you are the victim of a crime.
- **For Health and Safety Oversight Activities.** For example, we may share health information with the Department of Health.
- **For Work Related Circumstances under the following conditions:**
 - the employer must have requested the health care service that was provided to the patient.
 - the healthcare service provided must relate to the medical surveillance of the workplace or be an evaluation to determine whether the individual has a work-related illness or injury.
 - the employer must have a duty under the Occupational Safety and Health Administration (OSHA), or requirements of a similar State law, to keep records on or act on such information.
- **To the Military Authorities of U.S. and Foreign Military Personnel.** For example, the law may require us to provide information necessary to a military mission.
- **In the Course of Judicial/Administrative Proceedings** at your request or in accordance with state and federal law.
- **For Specialized Government Functions.** For example, we may share information for national security purposes.

For fundraising:

- We may use your protected health information to contact you in an effort to raise money for our operations. We may also disclose your health information to a foundation that is related to us so that the foundation may contact you in an effort to raise money for our benefit. Any fundraising communications with you will include a description of how you may opt out of receiving any further fundraising communications.

Permissible Uses and Disclosures that may be made without your authorization, but for which you have an opportunity to object:

You have the right to object to our use or disclosure of your protected health information for the following purposes. If you object, we will not use or disclose it for the purpose(s) you specify.

- **Notification of Family and Others.** We may release health information about you to a family member, other relative, close personal friend, or any other person you identify to us who is involved in your medical care, which is directly relevant to such person's involvement with your health care. We may also give information to someone who helps pay for your care. We may tell your family or friends your general condition and that you are in a hospital.
- **Disaster Relief Efforts.** We may disclose health information about you to assist in disaster relief efforts.

**Joint Notice of Privacy Practices HITECH
Island Hospital**

Document Owner: Steiner, Kay Director Patient Access
Original: 05/07/2019; Approved: 05/14/2019; Reviewed: 05/14/2019

Printed copies are for reference only. Please refer to the electronic copy for the latest version



- **Directory.** Information may be provided to people who ask for you by name. We may use and disclose the following information in a hospital directory:
 - your name,
 - location,
 - general condition, and
 - religion (only to clergy).

Uses and Disclosures requiring your written authorization:

We may use and disclose your protected health information for the following purposes only after we obtain your written authorization for such uses:

- **Psychotherapy Notes.** We must obtain your authorization for any use or disclosure of psychotherapy notes, except if our use or disclosure of psychotherapy notes is: (1) by the originator of the psychotherapy notes for treatment purposes, (2) for our own training programs in which mental health students, trainees or practitioners learn under supervision to practice or improve their counseling skills, (3) to defend ourselves in a legal proceeding initiated by you, (4) required by law, (5) to a health oversight agency with respect to the oversight of the originator of the psychotherapy notes, (6) to a coroner or medical examiner; or (7) to prevent or lessen a serious and imminent threat to the health or safety of a person or the general public.
- **Marketing Communications; Sale of PHI.** We must obtain your written authorization prior to using or disclosing PHI for marketing or the sale of PHI, consistent with the related definitions and exceptions set forth in HIPAA.

Other Uses and Disclosures of Protected Health Information

Uses and disclosures not described in this Notice will be made with your written authorization. You may revoke any such authorization at any time by providing us with written notification of such revocation.

Your Health Information Rights

The health and billing records we create and store are the property of Island Hospital. The protected health information in it, however, generally belongs to you. You have a right to:

- Receive, read, and ask questions about this Notice.
- Ask us to restrict certain uses and disclosures. You must deliver this request in writing to us. We are not required to agree to any restriction you may request, except if your request is to restrict disclosing protected health information to a health plan for the purpose of carrying out payment or health care operation, the disclosure is not otherwise required by law, and the health information pertains solely to a health care item or service which has been paid in full by you or another person or entity on your behalf. But we will comply with any request granted.
- Request and receive from us a paper copy of the most current Notice of Privacy Practices for Protected Health Information ("Notice").
- Request that you be allowed to see and get a copy of your protected health information. You must make this request in writing. We have a form available for this type of request.
- Have us review a denial of access to your health information—except in certain circumstances.
- Ask us to amend your health information. You must give us this request in writing. You may write a statement of disagreement if your request is denied. It will be stored in your medical record, and included with any release of your records.
- When you request, we will give you a list of disclosures of your health information. The list will not include disclosures made for purposes of treatment, payment or health care operations, disclosures you authorized, disclosures to you, incidental disclosures, disclosures to family or other persons involved in your care, disclosures to correctional institutions, and law enforcement in some circumstances, disclosures of limited data set information or disclosures for national security. You may receive this information without charge once every 12 months. We will notify you of the cost involved if you request this information more than once in 12 months.
- Ask that your health information be given to you by another means or at another location. Please sign, date, and give us your request in writing.
- Cancel prior authorizations to use or disclose health information by giving us a written revocation. Your revocation does not affect information that has already been released. It also does not affect any action taken before we have it. Sometimes, you cannot cancel an authorization if its purpose was to obtain insurance.

Joint Notice of Privacy Practices HITECH Island Hospital

Document Owner: Steiner, Kay Director Patient Access
Original: 05/07/2019; Approved: 05/14/2019; Reviewed: 05/14/2019

Printed copies are for reference only. Please refer to the electronic copy for the latest version



- Receive a notification if we discover a breach of your protected health information, according to requirements under federal law.

For help with these rights during normal business hours, please contact:

Privacy Officer
Island Hospital
1211 24th Street
Anacortes, WA 98221
(360) 299-1300

Our Responsibilities

We are required to:

- Keep your protected health information private;
- Give you this Notice;
- Follow the terms of this Notice.

We have the right to change our practices regarding the protected health information we maintain. If we make changes, we will update this Notice and place the updated Notice on our website and post it in appropriate locations. You may receive the most recent copy of this Notice by calling and asking for it or by visiting our Admitting or Medical Records departments to pick one up.

To Ask for Help or Report a Concern

If you have questions, want more information, or want to report a problem about the handling of your protected health information, you may contact:

Privacy Officer
Island Hospital
1211 24th Street
Anacortes, WA 98221
(360) 299-1300

If you believe your privacy rights have been violated, you may discuss your concerns with any staff member. You may also deliver a written complaint to the Privacy Officer at Island Hospital. You may also file a complaint with the U.S. Secretary of Health and Human Services.

We respect your right to file a complaint with us or with the U.S. Secretary of Health and Human Services. If you complain, we will not retaliate against you.

Web Site

We have a Web site that provides information about us. For your benefit, this Notice is on the Web site at this address: www.islandhospital.org.

Joint Notice of Privacy Practices HITECH Island Hospital

Document Owner: Steiner, Kay Director Patient Access
Original: 05/07/2019; Approved: 05/14/2019; Reviewed: 05/14/2019

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Name _____

BD / MR# _____

ACKNOWLEDGEMENT OF RECEIPT OF NOTICE OF PRIVACY PRACTICES

By my signature below I acknowledge that I received a copy of the Notice of Privacy Practices for Island Hospital.

Signature of patient (or personal representative)

Date

Printed Name

Relationship to patient

For Office Use Only

I attempted to obtain written acknowledgement of receipt of our Notice of Privacy Practices, but acknowledgement could not be obtained because:

- ☐ Individual refused to sign
- ☐ Communication barriers prohibited obtaining the acknowledgement
- ☐ An emergency situation prevented us from obtaining acknowledgement
- ☐ Other (Please Specify)

This form will be retained in your medical record.

AUTHORIZATION TO DISCUSS PATIENT MEDICAL INFORMATION**PATIENT INFORMATION**

Patient Name: _____ Medical Record #: _____

Former Name or Alias (if any): _____ Social Security #: _____

Daytime Telephone: _____ Birth Date: ____/____/____

AUTHORIZATION TO DISCUSS MEDICAL INFORMATION: I hereby authorize _____

and/or Dr.(s) _____ to discuss my medical information with the following individuals:

Name:**Relationship to Me:****Phone#:**

_____	_____	_____
_____	_____	_____
_____	_____	_____
_____	_____	_____
_____	_____	_____
_____	_____	_____

Expiration date of authorization or event: _____

SIGNATURE OF PATIENT AUTHORIZING DISCUSSION OF HIS/HER PERSONAL HEALTH CARE INFORMATION WITH THE ABOVE NAMED INDIVIDUALS:_____
Date/Time_____
Signature of Patient or Legally Responsible Party_____
Relationship to Patient**Authorization to Communicate Patient Protected Health Information (PHI)**
Island Hospital

Patient ID Sticker

Document Owner: Steiner, Kay Director Patient Access
Original: 10/16/2014; Approved: 06/22/2015; Reviewed: 07/09/2018*Printed copies are for reference only. Please refer to the electronic copy for the latest version*

**One Patient/One Facility per Request.**

For internal purposes only: M# _____ F# _____

*Patient Name: _____ *Date of Birth: _____ Telephone #: _____

*Purpose of Disclosure: ☐ Insurance ☐ Provider ☐ Attorney ☐ Personal ☐ Other: _____

INFORMATION TO BE RELEASED FROM: Island Hospital Department/Clinic: _____ (Organization/Person) _____ (Address) _____ (City, State, Zip) _____ (Phone/Fax)	* INFORMATION TO BE RELEASED TO: _____ (Organization/Person) _____ (Address) _____ (City, State, Zip) _____ (Phone/Fax) OR: Island Hospital Department/Clinic: _____
--	---

*** Type of information (check appropriate box):**

- ☐ **Pertinent Hospital Medical Records from date:** _____ **to date:** _____
- ☐ **Pertinent Clinic Medical Records from date:** _____ **to date:** _____
(a fee may be charged for this service)
- ☐ **All Medical Records (a fee may be charged for this service)**
- ☐ **Images (specify type)** _____
- ☐ **Other (specify – discharge summary, operative reports, lab reports, billings, etc)** _____

***Patient Authorization:**

I understand that my records may contain information regarding the diagnosis or treatment of the following conditions and give my consent to include them in this records request (patient initials required): _____ HIV/AIDS _____ sexually transmitted diseases _____ drug and/or alcohol abuse _____ mental illness _____ psychiatric condition

***This authorization is valid until** _____ **(date) OR when the following event occurs:** _____
(State when Island Hospital is no longer authorized to disclose your information based on this authorization. If no date or event is listed, the authorization will be effective for 30 days from the date signed by you)

Note: Authorization to disclose your information to an employer or financial institution can only be effective for a maximum of one year from the date signed by you. ([Reference RCW 70.02](#))

Minors (defined by law as a person under the age of 18 years unless otherwise noted for specific conditions): A minor patient's signature is required in order to release the following information:

1. Conditions relating to birth control, abortion or prenatal services (at any age per [Washington State Law](#))
2. Sexually transmitted diseases (if age 14 or older)
3. Alcohol and/or drug abuse and mental health conditions (if age 13 and older)

Patient Rights: I understand I do not have to sign this authorization in order to obtain health care benefits (treatment, payment, or enrollment). I may revoke this authorization at any time except to the extent already relied upon by sending a request in writing to Island Hospital Privacy Officer, 1211 24th Street, Anacortes, WA. 98221.

I understand I have the following rights to:

- Inspect or receive a copy of my protected health information
- Receive a copy of this signed form
- Refuse to sign this form for authorization to disclose or release my protected health information

I understand that once Island Hospital discloses health information, the person or organization that receives it may re-disclose it, at which time it may no longer be protected under Privacy Laws.

I understand that the confidentiality of these records will be protected by Island Hospital and its clinics under the authority of Federal (HIPAA, 45 CFR parts 160 and 164) and/or State of Washington laws. I also understand that some of my records may be protected under Federal regulations governing Confidentiality of Alcohol and Drug Abuse Patient Records, 42 CFR, Part 2, and cannot be disclosed or re-disclosed without my written consent unless otherwise provided for in these regulations.

By signing this page, I acknowledge that I have read and agree to the terms on this page.

*Signature _____ *Date _____
(Patient or Person Authorized to give Authorization)

*If signed by person other than patient, provide reason, relationship to patient, or description of authority: _____

ID Confirmed _____ Date Records Copied _____ Copied By _____ Department/Clinic _____

Authorization to Disclose/Obtain Protected Health Information (PHI)**Island Hospital**

Originator/Author: McCoy, Anita Director Quality Improvement
Original: 10/06/2016; Approved: 10/06/2016; Reviewed: 10/06/2016

Printed copies are for reference only. Please refer to the electronic copy for the latest version



NOTICE REGARDING PRESCRIPTION REFILLS

The nursing staff is authorized to refill a limited number and type of prescriptions. By law, certain medications require a handwritten prescription that must be signed by the provider and hand delivered to the pharmacy. Please make appointments far enough in advance so that you do not run out of your medications. At times, refills may not be given without an appointment scheduled and may only be given in the amount needed until that appointment. Often medication changes or dosage changes require an appointment and cannot be made over the phone. **Please allow at least 3 business days for all refill requests.**

CONTROLLED SUBSTANCES / BENZODIAZEPINES

Medications are an important part of effective treatment for many mental health conditions. The decision to start or to continue psychiatric medications is not one to be taken lightly. Our approach to psychopharmacology ("medication management") is designed to respect your individuality and to acknowledge the complexity of this intervention.

Medications are selected carefully. We are especially cautious about prescribing controlled substances, such as benzodiazepines - for example: diazepam (Valium), alprazolam (Xanax), clonazepam (Klonopin), and lorazepam (Ativan). We will not prescribe controlled substances at the initial interview. These powerful medications can be safely and ethically managed only in the context of an ongoing treatment relationship. Similarly, stimulants (such as: Adderall, Ritalin, Concerta)

PAIN MEDICATIONS

We do **NOT** prescribe pain medications.

Prescription Refill Criteria - Behavioral Health Island Hospital

Document Owner: Thompson, Theodore Supervisor Psychiatry

Original: 01/10/2019; Approved: 03/26/2019; Reviewed: 03/26/2019

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ISLAND HOSPITAL CLINICS FINANCIAL POLICY

Thank you so much for choosing us as your health care provider. We are committed to providing you with the highest quality medical care. Because some of our patients have had questions regarding patient and insurance responsibility for services rendered, we believe it important for our patients to have a clear understanding of our expectations regarding their billing and payment arrangements. Please read and sign the following Financial Policy prior to your visit. Should you have any questions, please feel free to ask.

Patient Responsibilities: All patients must complete our "Patient Registration Form" before being seen by any of our healthcare providers. This must be updated at least once a year. *Full payment is due at time of service* unless you have a *current medical insurance card, which must be presented at each visit*. We accept cash, checks, and credit cards.

Contracted Insurance Companies: We will bill any insurance. If we are contracted with the patient's insurance company, we will accept as payment in full, all contracted insurance allowables (their payment, plus any co-insurance, deductibles and/or co-payments). If we are not contracted with the patient's insurance, payment must be made to the full amount of our charge. **If your policy has an office visit co-payment, you must pay the co-payment at the time of service.** Otherwise, an administrative fee may be billed. Please check with your specific insurance company to determine whether this clinic is a preferred provider.

Medicare: We accept Medicare assignment, which means the Medicare check will be sent to our office. If we are not contracted with your supplemental insurance company, we will courtesy- bill one time.

Payment by Check: If your check is returned for non-sufficient funds (NSF), we will charge a \$20.00 fee to your account. If that happens, you will be asked to remit the amount of the original check, plus service charge, in cash or by credit card.

General Credit Policy: Finance Policy Review (Effective January 1, 2015)

Patients are required to pay balances in accordance with the following guidelines:

- § Payments may be made using Cash, Checks, or Credit Cards. Statements may also be paid online.
 - Mastercard, Visa, American Express or Discover are accepted.
- § Physician office and therapy visit co-pays are required on the date of service. Lack of co-pay payments for any visits may result in rescheduling of the service.
- § Extended payment plans are available upon approval with a maximum extension of twelve (12) months and a minimum payment of \$50.00 per month.
- § Delinquent accounts will be referred to a collection agency at which time additional fees will be assessed.

If you are unable to meet these terms, please contact the Patient Accounting Office at (360) 299-1332, (855)-440-4200 ext. 1332 to make arrangements

Fees: Our clinic is committed to providing you with the highest quality medical care. Our charges are based on a value scale developed by the American Medical Association and supported by most insurance companies. You are welcome to know what our normal charge is for any given service.

Minors: For a child of divorced parents, we expect all payments for co-payments, deductibles and non-covered services from whichever parent accompanies the child. We will not bill ex-spouses or parents but will be happy to provide you an itemized receipt upon payment for your reimbursement needs.

Repeated failure to keep scheduled appointments, repeated NSF checks, and/or failure to make timely payments on your account may result in the termination of medical care from our clinic for the entire family.

I HAVE READ AND FULLY UNDERSTAND THE
ISLAND HOSPITAL CLINICS FINANCIAL POLICY

Signature of Responsible Party

Print Patient Name / Date of Birth

Date Signed

Print Name of Responsible Party / Relationship

Financial Policy Handout - Clinics Island Hospital

Document Owner: Fors, Paula Director Hospital Billing
Original: 03/21/2018; Approved: 06/18/2018; Reviewed: 06/18/2018

Printed copies are for reference only. Please refer to the electronic copy for the latest version

PATIENT RIGHTS

References: Washington State Law (WAC 246 320-141), Medicare's Conditions of Participation for Hospitals and DNV GL (NIAHO) Accreditation Requirements.

You have the right to:

- Be treated and cared for with dignity and respect without regard to age, race, ethnicity, religion, culture, language, physical or mental disability, socioeconomic status, sex, sexual orientation and gender identity or expression.
- Receive information in a way that you can understand.
- Be informed of your rights before care is provided or discontinued whenever possible.
- Have family or your representative and your physician be told of your admission.
- Personal privacy during personal hygiene activities, medical/nursing treatments and when requested as appropriate. This also includes protecting your personal information from release or disclosure without your prior consent
- Provision of care in a physically and emotionally safe setting and access to protective services when necessary for your personal safety and be free from all forms of abuse, neglect, or harassment
- Participate in the development of your pain management plan and receive effective pain management.
- Be involved and informed in all aspects of your care and including:
 - Accepting or refusing care and treatment offered to you
 - Resolving problems with care decisions
 - Having family input in care decisions if you desire
 - Give or withhold consent to participate in research projects or procedures
- Spiritual or pastoral care.
- Receive visitors of your choice unless it is clinically necessary to restrict visitors.
- Give informed consent before a high risk procedure is done.
- Be free from restraint or seclusion unless medically necessary to ensure your or others' physical safety. If restraint or seclusion is medically necessary, you have a right to safe implementation by trained staff.
- Be informed of unanticipated outcomes of care, treatment or services.

Patient Rights Handout Island Hospital

Originator/Author: McCoy, Anita Director Quality Improvement

Original: 10/11/2013; Approved: 10/28/2013; Reviewed: 12/26/2017

Rev. 4/97, 9/00, 7/02, 4/04, 12/05, 4/07, 8/08, 11/10, 7/12

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- Have advance directives for health care and for your care providers to respect and follow those directives. You have the right to request no resuscitation or life-sustaining treatment. You have the right to end of life care.
- Donate organs and other tissues according to regulations including input from medical staff and direction by your family or surrogate decision makers.
- Receive a Beneficiary Notice of non-coverage (if you are a Medicare patient) and appeal a discharge you believe is premature.
- Expect that all communications and records pertaining to your care will be treated as confidential; you have the right to review your own medical record and have access to information contained in your record in a reasonable time frame.
- Make a complaint about your care and treatment without fear of retribution or denial of care and to have timely complaint resolution.
 - If you have a concern regarding care or service, you may notify any staff member of your concern or ask to speak with management staff directly.
 - You may also contact the Director of Quality and Risk at (360) 299-1343.

Additional Options:

- Washington State Department of Health phone number: 1-360-236-4700.
 - DNV GL (Island Hospital's accrediting agency) at 1-866-523-6842.
 - If you are a Medicare beneficiary and have a complaint, you may contact Livanta at 1-866-815-5440.
- Examine and receive an explanation of your hospital bill.



ISLAND HOSPITAL

 EV Charging Station

 Handicap Parking

Employee
Parking

Teen
Clinic

Home
Health

26th Street

26th Street

Visitor Parking

Visitor Parking

Visitor Parking

Medical
Arts
Pavilion

Emergency
Entrance

Visitor Parking

Downhill Driveway

**PARK
HERE**

Medical Office
Building

Visitor
Parking

25th Street

Visitor
Parking

Island
Hospital

Island Medical
Center

Physician
Parking

Main Entrance

Visitor Parking

Employee
Parking

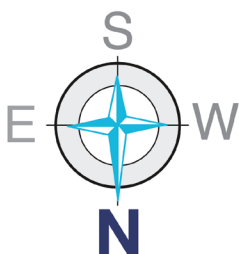
24th Street

Commercial Avenue

M Avenue

PARKING for 2511 M Ave. (Lower Level)

- *Cardiopulmonary Rehabilitation*
- *Psychiatry & Behavioral Health*
- *Sports & Spine/Headache Clinic/Western Washington Group - Gastroenterology*
- *Skagit Regional Clinics-Cardiology*



Medical Office Building Lower Level

*Enlarged Detailed
Interior View*

LOWER LEVEL

