

**Mission Statement**

***We will deliver quality, compassionate and personalized health care to the communities we serve.***

**Vision Statement**

***Through collaboration with our physicians, staff and community we will develop innovative programs and provide medical services that enhance patient experiences and outcomes.***



Island Hospital Working Board Meeting  
Agenda  
October 4, 2018  
Cypress Room  
12:00pm

- |  |   |
|--|---|
| 1. Call to Order/Monthly Working Session Meeting | P. Maughan, PhD, President/Commissioner |
| 2. Interventional Pain Overview                  | R. Billow, MD                           |
| 3. Business Opportunities                        |   |
| a. MIN-NS  | V. Oliver                               |
| b. Marketware                                    | E. Cutter                               |
| 4. Process Improvements                          |   |
| a. EMR Update                                    | R. Prins                                |
| b. FMA Telephone Update                          | V. Oliver/P. Codd                       |
| 5. Commissioner Topics                           |   |
| a. Annual Leadership Conference Agenda           | P. Maughan, PhD, President/Commissioner |
| b. November Board Meetings                       | V. Oliver/E. Cutter                     |
| 6. Adjournment                                   | P. Maughan, PhD, President/Commissioner |

Next Working Board Meeting: November 1<sup>st</sup> @ 12 noon in the Cypress Room.

Presenters: Phil Dyer, USI Insurance Overview

Grant Goodale, Press Ganey, Employee Engagement Survey Overview